

Domaine du Mas de Pierre

Rules of Procedure

Preamble

Domaine du Mas de Pierre is a private establishment accessible to the public, offering high-end Hotel and spa services. The Hotel's rules of procedure are exhibited at all entry points. A paper or a Flashcode® digital copy is available at the Front Desk. Hence, everyone entering the Hotel is considered to have perused and agreed to these provisions.

The following terms are defined as such for these regulations:

- **Hotel:** the entity responsible for the premises and services, including its staff.
- **Premises:** all areas of the hotel, including rooms, communal areas and staff areas.
- **Communal Areas:** all areas accessible to visitors, including the front desk, shop, spa, restaurant, bar, terrace, all stairwells, corridors, landings and entrance halls, and hotel grounds.
- **Visitor:** anyone who enters the premises, including passers-by, hotel service providers, guests, and staff.
- **Guest:** anyone who has booked a service with the hotel and is therefore welcome on the premises.

1. Overall Organisation

The Premises are open and freely accessible 24/7.

At any time, the Hotel may require Visitors to comply with certain specific measures (restricted access, wearing of medical masks, etc.) for security or health reasons, even if no particular legislation imposes such measures. Visitors must respect the Premises and their equipment (furniture, decorative elements, etc.) and report any damage, vandalism or offensive behaviour, such as breach of decency, to the Hotel.

The use of the Premises must be carried out in such a way as to preserve tranquillity and not to undermine public order or morality, which implies compliance with the regulations and excludes any aggressive or inappropriate behaviour. Expressly, the following actions are strictly prohibited:

- Smoking or vaping;
- Dressing indecently;

- Using, possessing, or distributing illegal drugs or dangerous products;
- Breaking the advice on use indicated by the pictograms displayed, notably those concerning lifts;
- Depositing rubbish outside the bins;
- Running, shouting, dancing, singing, causing a disturbance, playing games or engaging in sporting or religious activities, throwing or dropping objects, demonstrating, displaying banners or putting up inscriptions;
- Cluttering the Premises by storing anything such as bicycles, packages, suitcases, etc. Any suspicious object abandoned, chained to the furniture or of dubious origin may, for security reasons, be sequestered or even damaged and destroyed at the sole expense and risk of its depositor;
- Behaving disrespectfully, inappropriately or indecently toward Domaine du Mas de Pierre staff or service providers.

As a general rule, offenders will be held responsible for any damage or repairs, and violators may be asked to leave without claiming damages.

Items found by Domaine du Mas de Pierre staff will be kept in a safe for three (3) years as per law, provided that their size permits.

At the Visitor's first request, these objects will be returned. However, Domaine du Mas de Pierre reserves the right to request any document that verifies ownership of the object or guarantees its return to its rightful owner (invoice, identity document of the person mandated to recover the object, etc.).

Where applicable, any shipping and insurance costs shall be borne entirely by the Visitor.

2. Communal Areas

Visitors who use the Communal Areas are expected to behave reasonably, including refraining from using a telephone in speaker mode, running, shouting, instigating or taking part in any brawl or disturbance. Additionally, Visitors must dress appropriately in these areas. As such, it is forbidden to go bare-chested, and bathrobes must only be worn with a bathing suit or underwear when authorised.

However, the Hotel reserves the right to deny access to Visitors with pets that may cause disturbance or be dangerous without proper muzzling.

Visitors, particularly service providers, must behave discreetly to maintain the tranquillity of other Visitors and Guests on the Premises.

Unauthorized Visitors are strictly prohibited from accessing staff-only areas, such as the car park, closed doors, or doors marked "Staff Entrance only" or "Restricted Area".

2.1 La Table de Pierre Restaurant

The restaurant is open to Visitors from 7:00 a.m. to 10:30 a.m. for breakfast and from 7:00 p.m. to 10:30 p.m. for dinner (Tuesday to Saturday).

La Table de Pierre does not provide lunch service.

Bathrobes may only be worn for breakfast.

Restaurant staff may refuse to serve any Visitor, particularly alcohol, for a legitimate reason (e.g. apparent drunkenness) as per the Consumer Code.

2.2 Lis Orto Bistro

The bistro is open to Visitors from 12:00 to 14:30 p.m. for lunch and from 19:00 to 21:30 p.m. daily.

Restaurant staff may refuse to serve any Visitor, particularly alcohol, for a legitimate reason (e.g. apparent drunkenness) as per the Consumer Code.

2.3 Le Bar

The bar is open to Visitors from 10:00 a.m. to midnight.

Restaurant staff may refuse to serve any Visitor, particularly alcohol, for a legitimate reason (e.g. apparent drunkenness) as per the Consumer Code.

2.4 LE SPA, Swimming Pools, Fitness & Kids Clubs

The Hotel's rules of procedure apply within these areas, which are also governed by specific internal regulations.

The latter shall prevail in the event of any contradiction between these rules of procedure and the specific internal regulations.

2.5 Lifts

Lift users must respect the maximum weight capacities indicated on the lifts.

They must also behave in a considerate manner, prioritising individuals who cannot use the stairs and refraining from jumping or engaging in disruptive behaviour.

Any damage or necessary repairs resulting from such actions will be charged to the offenders.

2.6 Restrooms

Restrooms are available to Visitors at all times.

All Visitors using the lavatories and toilets are required to leave them clean. They shall refrain from any form of damage or indecent or obscene behaviour.

Any damage or repairs will be charged to the offenders.

2.7 Hotel Grounds & Green Areas





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Visitors are requested to walk on designated footpaths. It is strictly prohibited to enter the flower boxes or green areas.

If a Visitor or any object in their care causes damage to any of these areas or the works of art on display, the Visitor may be immediately expelled without any entitlement to compensation.

The Hotel reserves the right to take appropriate action to repair any damage caused.



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2.8 Video Surveillance

All Communal Areas in the Hotel are equipped with video surveillance systems to ensure the safety of people and property. The cameras are strategically placed to monitor every access point to the Hotel.

Signs containing basic information on the subject are placed at each entrance to the property in compliance with regulations.

The images captured by the cameras are stored for 15 days. They can be accessed by authorised Hotel staff, remote surveillance personnel, and law enforcement officers in the event of an incident.

Video surveillance involves processing personal data, and its primary objective is to ensure the safety of people and property within the Premises.

As such, it is based on the legal grounds of legitimate interest as stipulated under Article 6.1.f of the General Data Protection Regulation.

The cameras are positioned so that the processing extends to all Visitors of the Hotel.

In the event of an incident relating to the security of people and property, the video surveillance images may be removed from the system. They will then be stored on another medium for the time needed to resolve the procedures relating to the incident. They will be accessible only to persons authorised to do so.

You may access your data or request that it be deleted. You also have the right to object, rectify and limit the processing of your data (see <https://www.cnil.fr/fr> for more information on your rights).

To exercise these rights or if you have any questions about the processing of your data under this scheme, you can:

- Consult the Hotel's privacy policy (at the Front Desk or via the link <https://www.lemasdepierre.com/en/privacy-policy/>)

- Contact the Hotel Front Desk by e-mail at contactrgpd@lemasdepierre.com or by post at 2320 route des Serres 06570 Saint-Paul-de-Vence, FRANCE.

If, after contacting us, you feel that your rights have not been respected, you may submit a complaint to the CNIL (French National Commission for Information Technology and Liberties). For more information, please consult their website: <https://www.cnil.fr/en>.

3. Rooms

The Hotel rooms are provided exclusively for our Guests. If you wish to bring your pets along, you must inform the staff and keep them under your supervision at all times to avoid any harm or damage caused



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by them. You will be held responsible for compensating the Domaine du Mas de Pierre or any third party for any damage caused by your pet.

Also, please note that all the rooms are designated as non-smoking areas.

Any damage caused to the room during your stay, including any lingering smoke or damage from pets, will be charged to you, the Guest.

If you require additional services such as room service, laundry or minibar, please refer to the posters or cards in your room for further details.

When you depart, you may take any consumable items with you, but please be aware that any missing items will be charged at a flat rate of **€ 120**. This includes items such as:

- Bathrobe;
- Bluetooth speaker;
- Digital table;
- Bedspread;
- Cushions;
- Bath products.

For the safety and protection of your valuables, any item worth more than **€ 600** should be stored in the safe provided in your room. If you fail to comply with this requirement and any items are reported missing due to theft, the Hotel's responsibility will be limited to the maximum amount of **€ 600**.

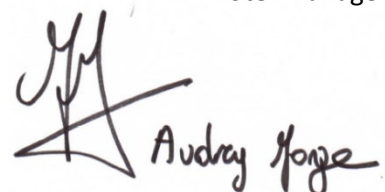
We kindly request that all Guests maintain a respectful attitude and dress appropriately when interacting with Hotel staff, even when in the privacy of their room. This includes when receiving room service or chambermaid service.

Thank you for being so cooperative.

Signed in Saint-Paul-de-Vence

Date:

Audrey Jorge,
Hotel Manager



Audrey Jorge